

IT Supplier Criticality Sheet

Supplier	Service Web
Category	Servizi web
Ref.	Luigi Rossignoli
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StartContractDate	05/08/2024
ContractEndDate	13/08/2025
Certification	None
DeadlineCertification	
Note	

IT Criticality Assessment

DateAssessment	IT criticality level	Evaluator
12/08/2025	Critical	John Smith

The supplier has insufficient coverage of minimum cybersecurity requirements (ScoreCybersecurity = 1 out of 5), in particular Lack of ISO 27001/IEC certifications
No formalised Business Continuity or Disaster Recovery plan
Absence of MFA logic in authentication systems
In addition, the contractual documentation expired on 15/07/2025, and no new updated conditions were sent within the deadline.
During the audit, two non-compliances were found, one of which was classified as 'major', for failure to update access policies to shared systems.

Recorded IT incidents

05/09/2025	Data breach - personal data violation	Gravity
Description		5
The provider reported a data breach involving the personal data of over 500 end users. The incident resulted in the temporary loss of access to critical systems and a breach of contractual obligations.		
Corrective Actions		
Notification sent to the Privacy Guarantor; activation of the NIS 2 protocol; temporary replacement of the provider for core services.		
Outcome	UnSolved	

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